Conduct Outcomes-Based Assessment

Handout 16

Links

Links Between the Actual Assessment and Quality Management Systems

The quality of assessment is managed as follows:

The training provider decides how the intend to conduct their assessments

⬇

The training provider drafts a standard operating procedure for its ETD practitioners

⬇

The training provider designs and uses pro-forma forms and formats to ensure uniformity and standard benchmarks during the assessment process

⬇

The training provider ensures that all their assessors conform to a code of conduct

⬇

The training provider retains the services of an internal moderator to guide and support all assessors, and to perform internal auditing duties.

⬇

The SETA requires the training provider to have a quality management system for all ETD activities which, ensures that the principles of good assessment are implemented.

⬇

The SETA sends an external moderator or verifier to audit quality management systems implemented by the training provider, prior to approving certification.