GENERAL INFORMATION

- ✓ Use the example report provided on Moodle.
- ✓ Use the *Research Report template* available on Moodle to help with formatting.

TITLE PAGE

- ✓ Balance the following lines:
 - Name of the report in all caps
 - Receiver's name, title, and organization
 - Author's name, title, and organization
 - Date submitted

LETTER OF TRANSMITTAL

- ✓ Type in block business letter format.
- ✓ Briefly detail who authorized the report and its purpose.
- ✓ Briefly summarize the conclusions and recommendations.
- Close by expressing appreciation for the assignment and suggesting follow-up actions/research.

TABLE OF CONTENTS

- ✓ Show the beginning page number where each report heading appears in the report (include subheadings with corresponding page numbers).
- ✓ Connect headings and page numbers with dot leaders.

LIST OF ILLUSTRATIONS

Include a separate list of tables, illustrations, and/or figures.

EXECUTIVE SUMMARY

- Summarize the report purpose, findings, conclusions, and recommendations.
- The Executive Summary should be no more than one page.

INTRODUCTION

- ✓ Explain the problem motivating the report and describe the problem's background and significance.
- ✓ Clearly state the purpose of the report.
- ✓ Clarify the scope and limitations of the report.
- ✓ Use subheadings for each of these: Problem, Purpose, and Scope and Limitations.

BODY

✓

- ✓ Use clear and descriptive headings.
- ✓ There should be 3-5 main headings.
 - Main headings—centered and typed in initial caps.
 - There should be 2-5 subheadings for each main heading.
 Subheadings—typed at the left margin, underlined,
- and in initial caps.
 ✓ Headings and content should be in a logical order and flow from one section to the next.
- Body information should be directly related to the purpose of your report.

APA BUSINESS REPORT COMPONENTS

- ✓ Review, summarize, and present relevant literature.
- ✓ Present information in an unbiased manner.
 - The body information is not about your opinions but rather about the research findings.

CITATIONS

- Use in-text citations (Author, Date) to cite sources for all research information.
 - Cite all information that is not common knowledge or your own primary research.
- ✓ For each source you cite, a reference on the *Reference* page should be included.
- ✓ Use APA References and Citations handout.

CONCLUSIONS

- ✓ Review main points/findings presented in the body.
- ✓ Discuss, analyze, and interpret the research findings or proposed solution to the problem.
- \checkmark Don't include new material in the conclusion section.
- ✓ Present this information in an objective manner.
- ✓ Explain what the findings mean in relation to the problem and purpose.

RECOMMENDATIONS

- \checkmark This section is for your opinion based upon the research.
- ✓ Make recommendations and suggest actions based upon the findings and conclusions.
- You may enumerate or use bullets to emphasize your recommendations.

APPENDIX

✓ Include items of interest, such as questionnaires, surveys, and/or large tables of information.

REFERENCES

- ✓ Minimum of five references (books, journals, Web sites, and newspaper or news magazine articles).
- ✓ List all references in a section called "*References*."
- ✓ List references in alphabetical order and use APA format.
- ✓ Each reference included on the *Reference* page should be cited in the body of the report.

GENERAL REPORT FORMAT

- ✓ Use business APA format.
 - Single space entire report with DS (two Enters) after headings and paragraphs.
 - All paragraphs should begin at the left margin, don't tab or indent (except for long quotation).
 - Use consistent size and font (11 or 12 pt.).
 - Use Roman numerals (i, ii, iii, iv, etc.) for preliminary pages.
 - Use Arabic numbers (1, 2, 3, etc.) beginning with the first page of the report (Introduction).
 - Page numbers should be centered in the footer.
 - No page number on the title page.